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STATEMENT UNDER 37 CFR 3.73(b)		
Applicant/Patent Owner: Robert E. Tolbert, Jr		_
Application No./Patent No.: 10/729,793	Filed/Issue Date: 12-05-03	_
Entitled: METHOD AND SYSTEM FOR AUTOMATED HANDLING OF SERVICE PROBLEMS IDENTIFIED BY A WIRELESS DEVICE CUSTOMER		
Cingular Wireless II, LLC	, a Limited Liability Company	
(Name of Assignee)	(Type of Assignee, e.g., corporation, partnership, university, government agency,	etc.)
states that it is:  1.   the assignee of the entire right, title, and in		
an assignee of less than the entire right, tit     The extent (by percentage) of its ownership		
in the patent application/patent identified above by	y virtue of either:	
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OR  B. A chain of title from the inventor(s), of the p below:	vatent application/patent identified above, to the current assignee as sh	own
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Additional documents in the chain of title	are listed on a supplemental sheet.	
	the chain of title are attached.  he original assignment document(s)) must be submitted to Assignment 3, if the assignment is to be recorded in the records of the USPTO. Se	
The undersigned (whose title is supplied below) is	authorized to act on behalf of the assignee.	
/Himanshu S. Amin/	June 13, 2008	
Signature	Date	
Himanshu S. Amin	(216) 696-8730	
Printed or Typed N	ame Telephone Number	_
Patent Attorney, Reg. No. 40,894		
Title		

This collection of information is required by 37 CFR 3.73(b). The information is required to obtain or retain a benefit by the public which is to the (and by the USPTO to process) an application. Confiderability is opened by 3.5 U.S.C. 22 and 37 CFR 1.11 and 1.14. This collection is estimated to complete, including gathering, preparing, and submitting the completed application form to the USPTO. Time will vary depending upon the individual case. Any comments on the amount of time you require to complete this form and/or suggestions for reducing this burden, should be sent to the firm/remation Office, U.S. Patent and Trademark Office, U.S. Patent and Trademark Office, U.S. Department of Commerce, P.O. Box 1450, Alexandria, V.A. 22313-1450. DO NOT SEND FEES OR COMPLETED FORMS TO THIS ADDRESS. SEND TO: Commissioner for Patents, P.O. Box 1450, Alexandria, V.A. 22313-1450.